



TimeWellScheduled: Good News Travels Fast

Several months ago, a Canadian Tire store in London, Ontario, decided to accept our free trial offer and give TimeWellScheduled a chance. The store had been using another system for a long, long time and management recognized that a change might be in order, but they weren't sure what to expect. Still, they gave TimeWellSchedule a try...and loved it!

Good news must really travel fast at this great Canadian retailer because now, just a few months later, twelve Canadian Tire stores have selected TimeWellScheduled to meet their time and attendance needs.

"TimeWellScheduled is a great system...Proactive is the best way I can describe it." (John Baxter, General Manager, Canadian Tire Store 425)

Don't get the wrong idea, though. TimeWellScheduled is a time and attendance solution for *all businesses*, not just stores.

Kevin Booker, president of Tactical Marketing Solutions, a 24/7 call centre in Windsor, Ontario, chose TimeWellScheduled to replace an old system of paper timesheets and manually configured schedules at his growing company.

"Within the first couple weeks of using it, I could see that it was going to be a huge advantage for us—a big labour load lifted off of my supervisors' shoulders." (Kevin Booker, President, Tactical Marketing Solutions)

The Time and Attendance Challenge

Computer technology has undeniably changed the nature of work at most organizations. Search engines, CRMs, e-mail clients, ERP systems, accounting packages, and countless other productivity-enhancing software applications are now part of the daily routine. But with all the amazing technology out there, business leaders are left to wonder, *why does time and attendance have to be so hard? There must be a better way to do it.*

The Canadian Tire Dealers' Association evidently thought so, too, because they recently started looking for an effective, affordable time and attendance solution that they could recommend to



all their member stores, many of whom are still using an old AS400 system. However, after investigating software packages from several big name brands, the Association realized that cost was going to be a major hurdle during the selection process.

Finding a modern, world-class time and attendance solution with the right features, at the right price, is the challenge that Canadian Tire stores—and many other businesses—now face. It's a challenge that we're committed to solving.

What Sets TimeWellScheduled Apart

TimeWellScheduled is a dedicated time and attendance software application that allows small and medium enterprises (SMEs) to manage employees' schedules and track attendance without having to pay for a lot of extra features.

Here are five reasons that more and more SMEs are choosing TimeWellScheduled:

1. Ease of Use

We've worked very hard to make TimeWellScheduled as intuitive as possible. Many of your employees can probably sit down and use it right away, with very little up-front training.

2. Secure Anywhere, Anytime Access

As a cloud-based application with *bank-grade security*, TimeWellScheduled provides the secure anywhere, anytime access to time and attendance data that businesses are demanding in the 21st century. TimeWellScheduled is a solution for people on the go, so your managers and employees can access it from work or home, from the other side of town or halfway around the world. As long as they have an Internet connection, they can use TimeWellScheduled.

3. Affordable, Scalable Solution

You pay a low monthly fee for each user—and that's all! No up-front investment is required and you only pay for the number of users you need each month.



4. Faster ROI

Since TimeWellScheduled is a cloud-based application, you can start using it right away and enjoy the benefits sooner. You don't have to buy additional hardware or software—and you don't have to maintain it!

5. Business Continuity Protection

TimeWellScheduled insulates your business from catastrophic events that cause in-house data loss, such as unexpected hardware failure, fire, flood, and vandalism. We have redundant data storage facilities on several continents to keep your information secure and accessible 24/7.

Why Owners Love It

Business owners know that *time is money*, and TimeWellScheduled saves time all around, making an organization more productive. For example, managers and office administrators spend less time chasing people over attendance issues. John Baxter, General Manager at Canadian Tire store 425, reports that his office administrator now spends several minutes a week doing a job that used to consume *two full work days*.

Kevin Booker of Tactical Marketing Solutions has likewise shaved hours off the time he spends checking timesheets every week. Not only that, but he's now more confident that employees are working the full shift they're being paid for. As he explains, "It's saved us time...The fact that I have people showing up early so they can punch in on time—and they know they'll be paid for their full shift—is one less thing I have to worry about."

Booker, who used to build employee work schedules in a spreadsheet (an arduous task, prone to errors), now generates error-free schedules with TimeWellScheduled in a fraction of the time.

"Let's say we need 15 agents and 5 of them have to be bilingual. When we add our employees [into TimeWellScheduled], we identify which ones are bilingual so it's really easy to drag and drop the right type of agent into those seats...Previously, we were using a spreadsheet. It was very easy to double-book somebody or make it look like you had enough seats filled but, in actuality, you didn't." (Kevin Booker, President, Tactical Marketing Solutions)



Why Managers Love It

Managers love the real-time view of employee attendance in TimeWellScheduled, as well as the high degree of automation within the system. Booker has found that TimeWellScheduled is "a lot easier with regard to new employees. We don't have to worry about the trust factor...Now, accountability is built into our process."

Using TimeWellScheduled, managers can resolve scheduling and attendance issues immediately, before small problems grow into major time-wasters.

"TimeWellScheduled is more beneficial for the department managers because they get to see exactly what's happening in their departments with regard to their staff coming and going...The information it holds is much more valuable than the old system." (John Baxter, General Manager, Canadian Tire Store 425)

Why Employees Love It

Employees, especially the younger ones who were born with a silver smartphone in their hands, appreciate TimeWellScheduled's anywhere, anytime access. With a few keystrokes, they can easily check their work schedule and, if necessary, request changes to it.

"One of the things that the staff particularly likes about TimeWellScheduled is they can use it to request time off. It saves a lot of paperwork, everything is right there for them. They can leave availability messages...They can access their schedule from their cell phone, from their home computer, instead of the bulletin board that's hanging outside my office. They can see their schedule anywhere." (John Baxter, General Manager, Canadian Tire Store 425)

Intelligent Use of Technology

TimeWellScheduled harnesses technology to give SMEs more options!

Your people can access TimeWellScheduled from desktops, laptops, smart phones, Blackberries, tablets, and other devices. You can also connect TimeWellScheduled to attendance logging devices and site access technology, such as swipe card readers, barcode readers, and thumbprint scanners.



With our TimeWellScheduled app for iPad, you can even prevent buddy-swiping by having your iPads snap a photo whenever employees clock in.

No matter what technology you choose, TimeWellScheduled will be there to support your business.

"Give it an honest effort and within the trial period, you'll see that TimeWellScheduled changes the way you look at scheduling." (Kevin Booker, President, Tactical Marketing Solutions)

An advertisement for TimeWell Scheduled. On the left, a red background contains white text: "Fully tailored time and attendance with employee scheduling and payroll export enhances your workforce management capability." On the right, a laptop displays a screenshot of the software's interface, which is a complex scheduling grid with various colored blocks representing employee shifts and tasks. The laptop is a MacBook Pro.

Stop *spending too much time* on **time and attendance**.

[Sign up now](#) for a 30-day Free Trial